

Privacy Policy

Southeast Florida Honor Flight, Inc.'s (hereinafter "**Honor Flight**") has established this Privacy Policy statement ("**Privacy Policy**") to assist visitors to or end users of the honorflightsefl.org website and/or other social media sites operated by or on behalf of Honor Flight. This Privacy Policy is adopted by the Board of Directors ("**Board**") of Honor Flight. The Board reserves the right at any time and without notice to change this Privacy Policy simply by posting such changes on our site(s). Any such change will be effective immediately upon posting.

Personal Information that Honor Flight May Collect Online

Honor Flight collects personal information online, including: names, postal and e-mail addresses, phone and facsimile numbers, and billing information, if provided during online donations/purchases.

How Honor Flight Uses Personal Information Collected Online

Unless you otherwise consent, we will use your personal information only for the purpose for which it is submitted, such as; to reply to your emails, handle your inquiries, complaints, and process orders, billing and requests related to program participation. We will use such information to provide operational notices as deemed necessary to fulfill our program purposes and mission.

Honor Flight Commitment to Online Security

Physical, electronic, and managerial procedures have been employed to safeguard the security and integrity of personal information. Honor Flight takes precautions to protect your private information. When submitting sensitive data via our website, your information is protected both online and offline. When collecting sensitive data, such as credit card information, that data is encrypted and transmitted to Honor Flight in a secure manner. This can be verified by viewing a lock icon in the address bar and for looking for "https" at the beginning of the address for our web page and/or related sites.

Measures to Protect Personal Information

Honor Flight protects your personal information by limiting access to Honor Flight directors and/or volunteers who only need specific data to perform specific jobs and/or functions (i.e. billing, merchandise orders, etc). Honor Flight

computers/servers in which we store personal identifiable information are kept in a secure environment.

How Your Information May Be Shared

In order to process certain program service requests, Honor Flight may share certain demographic information collected with our fundraising and program service partners and affiliated Honor Flight Network Hubs throughout the country. Further, when we receive a request or inquiry that another local Honor Flight Network Hub must handle, we forward the request or inquiry to the appropriate Hub. By completing a veteran application, guardian application, or any other form, through sending a request or inquiry, you are allowing us to forward your information to the appropriate Honor Flight Network Hub.

We never sell or rent your personal information.

Honor Flight may also release personal information under the following circumstances:

- Where release is required by law (i.e. a court ordered subpoena, regulation, or by mandate of a government agency).

Computer Tracking

Our website is not set up to track, collect or distribute personal information entered by visitors. Our site logs do generate certain kinds of non-identifying site usage data, such as the number of hits/visits to our site. This information is used for internal purposes only by technical support staff. This data is utilized to provide better services to the public and may also be provided to others, but again, the statistics contain no personal information and cannot be used to gather such information.

Concerns or Complaints with our Privacy Policy

If you have a concern or complaint about our compliance with this Privacy Policy, you may contact us at info@honorflightsefl.org. If you wish to review or make corrections to personal data, you may contact us at info@honorflightsefl.org.

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